



Scams Networking & Engagement Event

Wednesday 24 January 2018

All Saints' Church, 21a Grange Road, Eastbourne, BN21 4HE

- 09.00 Registration opens, networking
- 09.30 Welcome from Charles Sheldon, Health & Community Development Manager, Age UK East Sussex

Session 1: Sharing information: support provided to the worst affected scams / fraud victims by statutory services

- 09.35 Sussex Police – Operation Signature [Bernie Lawrie]
- 09.50 Trading Standards [Richard Strawson]
- 10.05 Financial Abuse & Adult Safeguarding [Dan King]

10.25 **Table Exercise 1 - Case Study Examples** *(to be facilitated by volunteers)*

With reference to the above presentations, drawing on fictitious case studies show understanding of the different referral routes and support services that statutory organisations provide to scams / fraud victims



- 10.40 Refreshments & networking

Session 2: Sharing bright ideas and suggestions on how to help scams / fraud victims who do not meet the national eligibility criteria for statutory services support

- 11.10 Ice breaker quiz to stimulate discussion before...

Table Exercise 2 *(to be facilitated by volunteers)*

Using the Talking Point sheets provided, spend 10 minutes on each brainstorming your ideas - what types of activities, scams / fraud advice, financial information, community initiatives, practical tips, and /or support services could all scams / fraud victims be directed towards in different parts of the county?



- 12.20 Closing remarks
- 12.25 Further networking opportunities
- 12.45 Event closes

REMEMBER:

Scams are fraud, and fraud is a crime...
Don't ignore them, report them to Action Fraud