



The East Sussex Against Scams Partnership Bulletin

August 2018

Community Safety remains a key priority within East Sussex

The Safer Communities Partnership, which involves a range of agencies, is the key strategic partnership in overseeing the community safety agenda. It is committed to ensuring East Sussex remains a safe place for residents and visitors. The East Sussex Against Scams Partnership (ESASP) is one of its areas of work.



This Bulletin provides links to a selection of articles, scams alerts, graphics and social media messaging which our [97](#) Charter Partners – who are helping in this vital community scams awareness raising work – could share more widely in their various comms.

For support and advice on scams (eg rogue traders, romance scams, scam mail, telephone calls, text messages, emails), call Citizens Advice on **0345 40 40 506**

If you are concerned about financial abuse speak to Health and Social Care Connect on **0345 60 80 191**

For a non-emergency response (if you have been a victim of a fraud/scam), call Sussex Police on **101**

If you have been affected by crime, get emotional and practical help from Victim Support on **0808 168 9274**

To report a fraud, or suspected fraud, and share information to help stop others from becoming victims, call Action Fraud **0300 123 2040**

**Please share these
useful scams contact
numbers with your
staff, members,
volunteers and other
East Sussex
residents**

Visit [here](#) to find out more details about the East Sussex Against Scams Partnership and /or contact elaine.bowdery@eastsussex.gov.uk to find out how your organisation could help raise awareness

Sign up to receive these useful fraud and scam alerts and newsletters:

Action Fraud Alerts – sign up [here](#)

Neighbourhood Watch Alerts – sign up [here](#); e-newsletter '[Our News](#)'

Sussex Police – Operation Signature: monthly newsletter on scams / frauds in Sussex

To receive future editions, email: commsrequests@sussex.pnn.police.uk

View the latest at: <https://sussex.police.uk/media/8754/fraud-newsletter-july-2018.pdf>

Key messages to share in your comms:

Scams are fraud, & fraud is a crime

so we should not be ignoring them – report them to Sussex Police 101 or Action Fraud. Help prevent others from falling victim to criminals.

Anyone can be a scam victim – irrespective of age, gender, education or financial background.

June 2018: Scams Awareness Month

Thank you for supporting the Citizens Advice national campaign. There were over 21 events held in East Sussex (eg Friends Against Scams awareness sessions, display stands, talks, literature displays etc) with over 375 people reached directly and many more via social media comms. Here's a selection of some ESASP Charter Partner photos:



Clockwise from top left:

- Hastings Borough Council (Contact Centre staff)
- thebestofeastbourne
- Sussex Armed Forces Network
- Heringtons LLP

Visit [here](#) to find out more details about the East Sussex Against Scams Partnership and /or contact elaine.bowdery@eastsussex.gov.uk to find out how your organisation could help raise awareness

East Sussex Trading Standards led a doorstep crime initiative in Eastbourne with partner organisations. 250 homes were given a leaflet and no cold calling zone sticker to display, with 84 people warned about doorstep traders operating in the area

<http://news.eastsussex.gov.uk/2018/06/20/eastbourne-event-targets-scammers/>



We are also delighted that East Sussex County Councillors have pledged to use their influence to help raise awareness about the impact of scams upon local residents by supporting the ESASP project and becoming ScamBassadors, part of the National Trading Standards Scams Team's Friends Against Scams initiative.



<http://news.eastsussex.gov.uk/2018/07/10/councillors-back-fight-to-rid-county-of-scams/>

New ESASP Charter Partners include:

Cranstoun - East Sussex FACT (Family & Carers Team)
Hastings Borough Council
Lewes Town Council

Maritime Volunteer Service East Sussex
The ICE Project (Improving Carers' Experience)
Sussex Elder Abuse Recovery Service
Victim Support (East Sussex)



Join or nominate someone to join a free 1 hour group Friends Against Scams awareness session:



Tuesday 14 August – 2pm – Eastbourne
Thursday 16 August – 1.30pm – Lewes

Reserve a space by emailing elaine.bowdery@eastsussex.gov.uk

Visit [here](#) to find out more details about the East Sussex Against Scams Partnership and /or contact elaine.bowdery@eastsussex.gov.uk to find out how your organisation could help raise awareness

Some recent articles and links for sharing via your comms:

- [Which? warns of Costa Coffee Whatsapp scam](#)
- [Action Fraud: watch out for these faked LinkedIn emails](#)
- [Action Fraud: fake Argos text messages](#)
- [Action Fraud: report a phishing attempt \(where you have not responded\)](#)
- [Action Fraud: fake texts about your EE bill](#)
- [Get Safe Online: a wide array of really useful resources, including protecting your identity](#)
- [BBC Young filmmakers Connect With Respect: making the internet a better place for everyone](#)
- [Mail Online: The Scambusters: Meet the secret army of OAPs who go undercover to catch mail fraud gangs tricking the elderly out of their life savings](#)
- [FCA: Share, bond and boiler rooms scams](#)
- [Take Five to stop fraud: some useful messages and graphics](#)
- [Halifax: Suspicious emails and text messages](#)
- [Nat West: Common scams – protect your business](#)
- [Metro Bank: Banking securely](#)
- [Office for National Statistics: Appendix 4: Fraud offences recorded by the National Fraud Intelligence Bureau](#)
- [Action Fraud: £28 million lost by cyber crime victims](#)
- [National Trading Standards Scams Team – Call Blockers](#)

Calling East Sussex SCAMchampions!

If you have already done the Friends Against Scams awareness session and subsequently become a SCAMchampion, contact Elaine (details below) if you wish to be added to a list of East Sussex SCAMchampions who could potentially deliver Friends Against Scams awareness sessions close to where you live.



Are you techno savvy or have a Comms team? Please follow Safer East Sussex Team social media messaging and quote #ESxASP and #scamaware in your own scams-related comms



to everyone within our Charter Partner organisations who are helping to raise awareness about scams / fraud. The next Bulletin will be in October: if your organisation has some scams-related stories, please share.

Ps. If you are interested in other topics affecting community safety eg modern slavery, human trafficking, County Lines, cuckooing, substance misuse, offending, Prevent etc then contact lucy.spencer@eastsussex.gov.uk to be added to the e-newsletter distribution list.